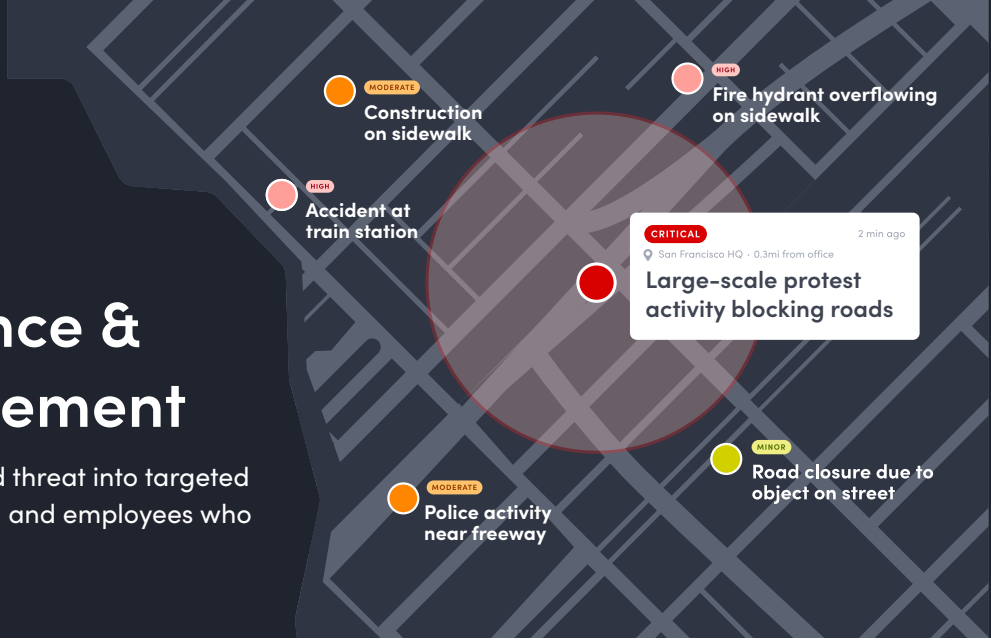
Envoy

ENVOY RESPONSE

Threat Intelligence & Incident Management

Envoy's presence data turns a detected threat into targeted notifications to the visitors, contractors, and employees who need it — not a static directory.



Envoy Response is built for the teams responsible for keeping people and places safe

Workplace teams
Use occupancy data to know who's at risk and who's safe—including onsite and remote employees, plus visitors.

IT leaders
Replace disconnected emergency tools with a single platform that integrates security, communications, and workplace data.

Physical security teams
Detect global and local threats impacting your assets, and coordinate response from one dashboard.

EHS & safety teams
Meet compliance requirements with a complete audit trail of every notification, response, and decision.

Key features of Envoy Response

Stay aware of threats around your people and your places, then decide how to respond.

Global threat dashboard
See every active threat across your assets, locations, and people in a single, real-time view across visitors, on-site employees, and remote/off-site employees.

Trusted sources across threat categories
Signals from global and local sources, plus AI analysis and relevance scoring, across categories like crime, weather, civil unrest, and more.

AI relevance and deduplication
AI scores signals for relevance and severity, and merges related updates into a single, evolving threat, so one event doesn't produce five separate alerts.

Real-time workplace intelligence
Match every threat to who it actually affects (including onsite employees, visitors, remote workers, executives, and travelers) with up-to-date occupancy data.

Two-way response and mustering
Prompt check-ins, message people directly as the incident evolves, and run a roll call to confirm who's accounted for and who still needs help.

Multi-channel notifications
Reach people over SMS, email, push, Slack, and Teams, with built-in redundancy so a critical alert is never missed in one inbox.

Digital signage takeover
Push emergency alerts directly to workplace screens, room tablets, and visitor kiosks, reaching those who aren't on their mobile devices or at their desks.

Incident reporting and audit trail
Every notification, response, and action is logged automatically into a complete, exportable record, ready for legal, compliance, or after-action review.

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